

CUSTOMER COMPLAINT FORM

Logic Utilities

District Cooling Services LLC



In accordance with the REGULATORY AND SUPERVISORY BUREAU FOR THE ELECTRICITY AND WATER SECTOR and the REGULATIONS FOR DISTRICT COOLING PURSUANT TO EXECUTIVE COUNCIL RESOLUTION (6) OF 2021

1. Details of Complainant

Name/ Organization _____

Address _____

Post Box No. _____

Emirate _____

Country _____

Phone _____

Fax _____

Email _____



Details of person acting on behalf of complainant (if applicable)

Details of person to be contacted (if different from above)

2. Product description / service description

Reference number (if known or applicable) _____

Description



3 Problem encountered

Problem category: A/c Billing Technical Product sales

Fit-out Services Others

Date of occurrence _____

Description

4 Remedy requested

Yes No

Description

5 Date, signature

Date _____ Signature _____

6. Enclosures

- a) _____
- b) _____
- c) _____
- d) _____





Dubai

Office 210, SOL Bay Tower,
Al Aseyl St., Business Bay,
Dubai, UAE – P.O. Box 1274

Phone Number

800 LOGIC (56442)
04 429 6082

enquiry@logicutilities.com
www.logicutilities.com
www.purelogicgroup.com

